



## MORE PROTECTION, GREATER DISCOUNTS

- Discount on the joint purchase of building and contents covers
- Additional discount upon purchase of complete cover modules
- More modules mean a greater discount
- Additional discount on your contents cover if you have anti-theft systems



## FILE AND MANAGE YOUR CLAIM FROM HOME

- Report your claim online simply and straightforwardly, and we'll handle it right away
- Help us estimate damage remotely by filming with your mobile phone
- We assess online claims within 2 business days



## RECEIVE YOUR DOCUMENTS BY EMAIL AND SAVE ON YOUR PREMIUM (GREEN CLIENT)

- Zero costs to emit your policy
- Additional discount if you pay by direct debit



## BUNDLE YOUR POLICIES SAVE AND SIMPLIFY



AUTO



HOME



HEALTH



LIFE



FURTHER PROTECTION

You can choose a single payment date for all your policies.

Up to 10% discount on gross premium.  
Begin to save by adding just one extra policy.

## CONTACT YOUR AGENT

You can also visit one of our agencies, or [tranquilidade.pt](http://tranquilidade.pt)

If you are our customer already, find out more through the **Tranquilidade App**.



## Find out more about this insurance product

Portuguese law requires that you also read the pre-contractual and contractual information related to this product. Tranquilidade is a trademark owned by Generali Seguros, S.A. registered under nº 1197 with the Insurance and Pension Funds Supervisory Authority

grupo GENERALI

Generali Seguros, S.A.  
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# TRANQUILIDADE

# HOME

Much more than  
a home insurance



## PROTECTION AND ASSISTANCE, INSIDE AND OUTSIDE YOUR HOME

We know that the protection of a home goes well beyond its structure and contents. We have strengthened. This is why our home insurance has extra covers that protect people, pets, and goods, such as electronic devices or sports equipment, even outside your home.



### FOR ALL HOMES

- Apartment or house
- Owned or rented, whether you are a landlord or a tenant



### CHOOSE THE BEST OPTION FOR YOUR HOME

**Base:** if price is an issue, you may protect your home against the most common risks at a competitive rate.

**Mais:** do you need extra protection? This option offers higher insured sums than the Base option.

**Mais XL:** if you want greater protection, in a wider range of situations, you can opt for higher insured sums than the Mais option.

**Top:** if your home or its contents are high-value, choose more comprehensive protection, with even higher insured sums.

**Premium:** are your home or its contents premium? This option is too. The right protection for those who own a home valued at over 500,000€ or contents with a value higher than 100,000€.

In addition to the basic modules, you may also include other cover modules. For example: Technology, Pets, Sports and accidents, or Earthquakes



### GREATER ASSISTANCE

- **Pet assistance:** our cat or dog liability cover comes with free health coverage for your pet. We pay for your cat's or dog's vet bills, medication, and hospitalisation
- **Digital protection:** regular surveillance of your data and 24/7 support in situations such as improper use of your identity or identity theft
- **Assistance for home appliances:** we send a technician to your home to repair appliances, up to twice a year, and we will pay for broken parts up to 300€ (maximum 150€ per repair, depending on the option you choose)
- **Qualified assistance:** we take care of small repairs at your home (plumbing or electricity) and household services such as cleaning, laundry, and ironing, among others
- **Hiring a moving company:** we offer a service up to 600€ a year if you need to move
- **Medical and healthcare cover:** we send a doctor or physical therapist to treat you in the comfort of your home, and you can also have medication delivered



### GREATER SAFETY IN YOUR DAILY LIFE, WHEREVER YOU ARE

- We pay for damage to **mobile electronic devices, inside or outside your home** (for example, mobile phones, tablets, laptops, cameras, or handheld game consoles)
- We pay for damage arising from the **theft of sports equipment outside the home** (for example, if your bike is stolen during a mountain-bike ride)
- If your child is studying and living away from home, within the Portuguese territory, we protect their belongings during the school term
- We reimburse the expenses with home adaptation if you sustain a disability over 75% due to an accident
- Under the Premium option, we pay for damages arising from the accidental breakage of glass walls

**IN 2018 THERE WERE 12,161 HOUSE THEFTS BY BREAKING-AND-ENTERING, BURGLARY, OR USE OF FORGED KEYS IN PORTUGAL.**

Source: 2018 Annual Internal Security Report

BASIC MODULES	BASIC COVERS	BUILDING OPTIONS					CONTENTS OPTIONS				
		BASE	MAIS	MAIS XL	TOP	PREMIUM	BASE	MAIS	MAIS XL	TOP	PREMIUM
SERIOUS DAMAGES	Water damage	Insured capital					15.000€	30.000€	60.000€	100.000€	Insured capital: at your discretion
	Fire, lightning or explosion										
BREAKAGE AND FALL	Accidental fall of fixed furniture	1.500€					1.500€	3.000€	6.000€	10.000€	
	Fall or breakage of solar panels										
THEFT OR ROBBERY	Theft or robbery	-					15.000€	30.000€	60.000€	100.000€	Insured capital: at your discretion
	Theft or robbery of valuables						3.000€	6.000€	12.000€	20.000€	-
LIABILITY	Owner/tenant/occupant liability	250.000€					15.000€	30.000€	60.000€	100.000€	
	Family liability	-									
COMMON DAMAGE	Malfunction detection and repair	1.500€	3.000€	6.000€	10.000€	-					
	Electrical risks	1.000€									
CLAIM SUPPORT	Temporary deprivation of premise use	1.500€						1.500€	3.000€	6.000€	10.000€
	Legal protection										
ASSISTANCE	Home appliances malfunction	200€ per year		300€ per year		200€ per year		300€ per year			
	Qualified assistance	Included					Included				

Find out more on all available basic and optional covers at [tranquilidade.pt](http://tranquilidade.pt)