



RECEIVE YOUR DOCUMENTS
VIA EMAIL AND SAVE ON YOUR
PREMIUM (GREEN CLIENT)

- No policy issuance charges
- No document delivery charges
- Additional discount if you pay by direct debit



OTHER
SOLUTIONS

MOTORBIKE

Protects the motorbike, its driver and passenger, as well as any third party affected by an accident.

The Passenger Protection cover includes death and permanent incapacity compensation for the motorbike's passengers, as well as their medical costs. It includes travel assistance, and an optional suits and helmets cover.

CLASSICS

To protect your favourite classic car or motorbike, its passengers, and any other third party affected.

Ensures compensation for death or permanent incapacity of all passengers and also covers medical costs and travel assistance.

BICYCLE

Protects the rider, as well as the people and vehicles who suffer damage caused by the bicycle.

Also covers medical expenses if the accident occurs in Spain.



BUNDLE YOUR POLICIES
SAVE AND SIMPLIFY



AUTO



HOME



HEALTH



LIFE



FURTHER PROTECTION

You can choose a single payment date for all your policies.

Up to 10% discount on gross premium.
Begin to save by adding just one extra policy.

CONTACT YOUR AGENT

You can also visit one of our agencies, or tranquilidade.pt

If you are our customer already, find out more through the [Tranquilidade App](#).



Find out more about this insurance product

Portuguese law requires that you also read the pre-contractual and contractual information related to this product.

Tranquilidade is a trademark owned by Generali Seguros, S.A.

grupo  GENERALI

Generali Seguros, S.A.
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Head office: Avenida da Liberdade, 242, 1250-149 Lisboa

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TRAN
QUILI
DADE

AUTO

Take to the road, in safety





PICK THE BEST PROTECTION FOR YOUR CAR

Base: the most affordable option for your safety and that of those travelling with you.

Mais: all the safety of Auto Base, plus protection against theft or robbery, fire, and natural catastrophes, such as floods.

Top: our most comprehensive option, it also protects your car in case of accident.



ALL OPTIONS INCLUDE A REPLACEMENT VEHICLE

Your car has broken down and you cannot use it? Don't worry: we'll give you another one to drive while yours is being repaired. Enjoy even greater advantages if you choose a garage from our network:

- immediate delivery of replacement vehicle of equivalent category to yours (if available at the garage)
- free car wash and check-up
- repair warranty



FAST AND EFFICIENT TRAVEL ASSISTANCE

You can count on our network of over 2.600 towing vehicles across the country to assist you anywhere, anytime:

- We guarantee free towage of your car, anywhere in Portugal
- We will pay you a compensation of 60€ if you are kept waiting for the towing vehicle for over 1 hour
- If you feel unfit to drive, contact the Take me home service; a professional driver will get you home safely, in your own car

You may also choose to include in your policy a range of affordable or discounted additional services (e.g. car wash or garage pickup and delivery), available anytime and anywhere.

87% OF OUR CLIENTS WHO HAVE FILED A CLAIM RECOMMEND OUR POLICIES

Source: Customer Satisfaction Survey, 2019

CHOOSE THE BASE, MAIS, OR TOP PROTECTION

Check the table to find the best option for you:

COVERAGE AND OPTIONS		BASE	MAIS	TOP
Public Liability	1.220.000€ em danos materiais	√	√	√
	6.070.000€ em danos corporais	√	√	√
	50.000.000€	•	•	•
Basic Multi Assistance	Travel assistance · Replacement vehicle in case of: breakdown, fire, lightning or explosion; natural phenomena; vandalism. · Legal protection	√	√	√
VIP Multi Assistance	VIP travel assistance · Replacement vehicle in case of: breakdown, fire, lightning or explosion; natural phenomena; vandalism. · Legal protection	•	•	•
VIP PLUS Multi Assistance	VIP travel assistance · Replacement vehicle in case of: breakdown, fire, lightning or explosion; natural phenomena; vandalism. · Legal protection	•	•	•
Special driver protection	Up to 500.000€	•	•	•
Passengers and driver protection ¹	Driver and family members	• ²	–	–
	All passengers	√ ²	√ ²	√ ³
	Cost of treatment of cats and dogs	√ 500€	√ 500€	√ 500€
Broken glass	We tell you where to go for repair or replacement	• 1.000€ deductible 0€	• 1.000€ deductible 0€	√ 1.000€ deductible 0€
Broken glass PLUS	You choose the location for repair or replacement	• 1.500€ deductible 0€	• 1.500€ deductible 0€	• 1.500€ deductible 0€
Theft or robbery		–	√	√
Fire, lightning or explosion		–	√ ⁴	√ ⁴
Natural phenomena		–	√ ⁴	• ⁴
Vandalism		–	–	• ⁴
Impact, collision or roll-over		–	–	√ ⁴
Additional compensation for total loss		–	• In civil liability	• In civil liability and own damage

√ Included • Optional

Coverage means all situations the insurance covers | **Insured amount** means the maximum compensation value | **Deductible** is the value you will have to pay, independently of the value of the damages

Please note: (1) Up to 10% of insured amount for passenger medical costs / Up to 15% of insured amount for driver medical costs. (2) Choose insured amount: 5.000€, 10.000€ or 25.000€.

(3) Choose insured amount: 10.000€, 25.000€ ou 50.000€. (4) Choose deductible: 0€, 250€, 500€, 750€, 1.000€, 1.250€, 1.500€ or 2.000€



WHEN YOU FILE AN ONLINE CLAIM, WE KICKSTART THE PROCESS WITHIN 2 HOURS

If you have an accident, you may open a claim online or through the Tranquilidade App. In under two hours, we will begin processing your claim, and you may follow its progress through the Tranquilidade App.



TRACK YOUR TOWING VEHICLE IN REAL TIME

Request your towing vehicle through the Tranquilidade App: you can see how long it will take and rate the service!



IMPROVED PROTECTION FOR THE DRIVER

The optional Driver's Special Protection cover pays for damage sustained by the driver, even when they have caused the accident (no compulsory insurance includes this coverage).

This cover includes medical and funeral costs. In the event of disability, we will also pay:

- your salary
- costs incurred as a consequence of the accident (e.g. adaptation of residence, vehicle, and workplace).