



RECEIVE YOUR DOCUMENTS VIA EMAIL AND SAVE ON YOUR PREMIUM

(GREEN CLIENT)

- No policy issuance charges
- No document delivery charges
- Additional discount if you pay by direct debit



OTHER SOLUTIONS

MOTORBIKE

Protects the motorbike, its driver and passenger, as well as any third party affected by an accident.

The Passenger Protection cover includes death and permanent incapacity compensation for the motorbike's passengers, as well as their medical costs. It includes travel assistance, and an optional suits and helmets cover.

CLASSICS

To protect your favourite classic car or motorbike, its passengers, and any other third party affected.

Ensures compensation for death or permanent incapacity of all passengers and also covers medical costs and travel assistance.

BICYCLE

Protects the rider, as well as the people and vehicles who suffer damage caused by the bicycle, traditional or electric, or by electric scooters.

Also covers medical expenses if the accident occurs in Spain.

Optional coverage for damage and theft of the bicycle is also available, with various insured capital options to choose from depending on its value.



BUNDLE YOUR POLICIES SAVE UP TO 15% AND SIMPLIFY



AUTO



HOME



HEALTH



LIFE



FURTHER PROTECTION

You can choose a single payment date for all your policies.

Up to 15% discount on gross premium. Begin to save by adding just one extra policy.

CONTACT YOUR AGENT

You can also visit one of our agencies or our website.



DISCOVER ALL
THE ADVANTAGES

If you are our customer already, find out more through the **Generali Tranquilidade App**.

FIND OUT MORE ABOUT THIS INSURANCE PRODUCT

Portuguese law requires that you also read the pre-contractual and contractual information related to this product .

Generali Seguros, S.A.

Share capital: 90.500.000 € | Registered at the Lisbon Commercial Registry Office
Corporate Taxpayer no 500 940 231

Head office: Avenida da Liberdade, 242, 1250-149 Lisboa



GENERALI
TRANQUILIDADE

MKT/451/041 - dec.24



AUTO

Take to the road, in safety



PICK THE BEST PROTECTION FOR YOUR CAR

Base: the most affordable option for your safety and that of those travelling with you.

Mais: all the safety of Auto Base, plus protection against theft or robbery, fire, and natural catastrophes, such as floods.

Top: our most comprehensive option, it also protects your car in case of accide.



ALL OPTIONS INCLUDE A REPLACEMENT VEHICLE

Your car has broken down and you cannot use it? Don't worry: we'll give you another one to drive while yours is being repaired.

Enjoy even greater advantages if you choose a garage from our network:

- immediate delivery of replacement vehicle of equivalent category to yours (if available at the garage)
- free car wash and check-up
- repair warranty



IMPROVED PROTECTION FOR THE DRIVER

The optional Driver's Special Protection cover pays for damage sustained by the driver, even when they have caused the accident (no compulsory insurance includes this coverage).

This cover includes medical and funeral costs. In the event of disability, we will also pay:

- loss of income for up to 24 months
- costs incurred as a consequence of the accident (e.g. adaptation of residence, vehicle and workplace).



DEDICATED ASSISTANCE FOR ELECTRIC VEHICLES

- If you run out of battery while travelling
- When you require a combustion vehicle for urgent journeys
- If your charging cables are stolen or your home charger cables are damaged
- If you need to transport your vehicle or hire a replacement vehicle

CHOOSE THE BASE, MAIS, OR TOP PROTECTION

COVERAGE AND OPTIONS		BASE	MAIS	TOP
Civil Liability	1.300.000€ - material damage	√	√	√
	6.450.000€ - bodily injury	√	√	√
	42.250.000€ - (optional)	•	•	•
Basic Multi Assistance / e-Basic	Travel assistance - Replacement vehicle in case of: breakdown, fire, lightning or explosion; natural phenomena; vandalism. - Legal protection; Electric car assistance	√	√	•
VIP/e-VIP Multi-Assistance	VIP travel assistance - Replacement vehicle in case of: breakdown, fire, lightning or explosion; natural phenomena; vandalism. Legal protection Electric car assistance	•	•	•
Plus Multi Assistance / e-VIP Plus	VIP travel assistance - Replacement vehicle in case of: breakdown, fire, lightning or explosion; natural phenomena; vandalism. - Legal protection - Electric car assistance	•	•	√
Driver and passenger protection ¹	Driver's Special Protection up to 500.000€	•	•	•
Driver and passenger protection ¹	Driver and family members	• ²	-	-
	All passengers	√ ²	√ ²	√ ³
	Cats and dogs treatment cost	√ 500€	√ 500€	√ 500€
Glass breakage	We tell you where to go for repair or replacement	• 1.000€ / 1.500€ / 2.500€ deductible 0€	• 1.000€ / 1.500€ / 2.500€ deductible 0€	• 1.000€ / 1.500€ / 2.500€ deductible 0€
Plus Glass breakage	You choose the location for repair or replacement	• 1.500€ / 2.500€ deductible 0€	• 1.500€ / 2.500€ deductible 0€	• 1.500€ / 2.500€ / 3.500€ / 5.000€ deductible 0€
Theft or robbery		-	√	√
Fire, lightning or explosion		-	√ ⁴	√ ⁴
Natural phenomena		-	√ ⁴	• ⁴
Vandalism		-	-	• ⁴
Impact, collision or overturning		-	-	√ ⁴
Additional compensation for total loss		-	• In civil liability	• In civil liability and own damage
Tires		-	• 500€ deductible 0€	• 500€ deductible 0€
Child car seats		-	• 750€ deductible 50€	• 750€ deductible 50€
Luggage		-	• 750€ deductible 50€	• 750€ deductible 50€

√ Included • Optional

Coverage means all situations the insurance covers | **Insured amount** means the maximum compensation value | **Deductible** is the value you will have to pay, independently of the value of the damage

Note: (1) Up to 10% of the insured capital for occupant treatment expenses / Up to 15% of the sum insured for driver treatment costs.

(2) Choose the insured sum: 5,000 €, 10,000 €, or 25,000 €.

(3) Choose the insured sum: 10,000 €, or 25,000 €, or 50,000 €.

(4) Choose your deductible: 0 €, 250 €, 500 €, 750 €, 1,250 €, 1,500 €, or 2,000 €.



FAST AND EFFICIENT TRAVEL ASSISTANCE

- You can count on our network of over 2,600 towing vehicles across the country to assist you anywhere, anytime.
- We guarantee free towage of your car, anywhere in Portugal



TRACK YOUR TOWING VEHICLE IN REAL TIME

Request your towing vehicle through the Generali Tranquilidade App: you can see how long it will take and rate the service!



WHEN YOU FILE AN ONLINE CLAIM, WE KICKSTART THE PROCESS WITHIN 2 HOURS

If you have an accident, you may open a claim online or through the Generali Tranquilidade App. In under two hours, we will begin processing your claim, and you may follow its progress through the app.